



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
August 2013

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures August 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	174,941	108,740	709	5,204	769,893	558,617	185,259	1,480,298
Persons	422,294	109,338	817	5,804	1,773,011	1,154,695	185,259	2,542,506
Expenditures (millions)	\$85.43	\$23.20	\$0.26	\$4.51		\$184.44	\$158.44	\$456.29
Cost Per Case	\$488.33	\$213.38	\$371.85	\$866.76		\$330.17	\$855.24	\$308.24

### Comparison with Prior Month

Cases:	This Month	174,941	108,740	709	5,204	769,893	558,617	185,259	1,480,298
	Last Month	174,768	108,917	726	5,186	767,696	557,505	184,752	1,478,503
	Change	0.1%	-0.2%	-2.3%	0.3%	0.3%	0.2%	0.3%	0.1%
Persons:	This Month	422,294	109,338	817	5,804	1,773,011	1,154,695	185,259	2,542,506
	Last Month	421,707	109,536	831	5,791	1,768,550	1,150,909	184,752	2,536,910
	Change	0.1%	-0.2%	-1.7%	0.2%	0.3%	0.3%	0.3%	0.2%
Expenditures: (millions)	This Month	\$85.43	\$23.20	\$0.26	\$4.51		\$184.44	\$158.44	\$456.29
	Last Month	\$84.28	\$23.17	\$0.28	\$4.57		\$184.21	\$164.00	\$460.52
	Change	1.4%	0.2%	-6.9%	-1.4%		0.1%	-3.4%	-0.9%

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals August 2013

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
Cases		174,941	108,740	709	5,204	769,893	558,617	185,259
Persons		422,294	109,338	817	5,804	1,773,011	1,154,695	185,259
Age of Aided Persons								
	Under 1	17,202				49,857	27,772	5
	1-2	44,646	1			102,041	79,830	117
	3-5	68,617			4	150,422	126,854	593
	6-12	127,017			9	318,827	249,499	3,691
	13-15	44,073			8	126,796	86,449	1,932
	16-17	28,187	1			83,092	54,217	1,258
	18	5,242	2,024	17	3	48,645	24,934	712
	19	3,268	3,221	27		40,343	19,733	838
	20	3,994	3,263	19	1	34,560	17,339	770
	21-59	79,422	94,712	618	768	557,219	421,060	44,595
	60-65	539	5,845	78	573	33,366	27,445	18,393
	Over 65	87	271	58	4,438	227,843	19,563	112,355
	Total	422,294	109,338	817	5,804	1,773,011	1,154,695	185,259
Average Age of Aided Adults								
	Average Age	31	39	40	72	51	37	68
Gender of Aided Persons								
Adult	Male	15,866	71,813	408	2,012	282,128	223,322	64,202
	Female	69,878	37,523	409	3,771	536,300	306,752	113,461
Children	Male	168,149			17	481,390	313,840	5,072
	Female	168,401	2		4	473,193	310,781	2,524
Total		422,294	109,338	817	5,804	1,773,011	1,154,695	185,259



## DPSS Caseload Characteristics Los Angeles County Totals August 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	404,807	101,440		53	1,272,982	1,063,891	N/A
Legal Immigrants	16,973	7,865	816	5,735	191,803	89,845	N/A
Other	444	28	1	11	2,926	933	N/A
Undocumented Immigrants	70	5		5	305,300	26	N/A
<b>Total</b>	<b>422,294</b>	<b>109,338</b>	<b>817</b>	<b>5,804</b>	<b>1,773,011</b>	<b>1,154,695</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	2,648	1,443	237	1,031	21,269	8,343	31,635
Cambodian	435	62		11	2,388	1,141	2,242
Chinese	348	136	37	161	26,301	3,690	14,418
English	110,984	101,100	113	394	365,604	368,391	70,095
Farsi	277	133	125	109	4,275	1,219	5,837
Korean	126	159	5	214	12,307	1,273	4,976
Other	400	83	81	132	5,245	1,256	2,910
Russian	248	97	25	186	4,519	758	7,158
Spanish	59,117	5,308	86	2,843	313,335	169,354	38,226
Tagalog	30	47		93	5,188	486	4,273
Vietnamese	328	172		30	9,462	2,706	3,489
<b>Total</b>	<b>174,941</b>	<b>108,740</b>	<b>709</b>	<b>5,204</b>	<b>769,893</b>	<b>558,617</b>	<b>185,259</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	299	442		1	1,473	1,802	394
Asian	10,325	2,583	72	696	155,006	47,086	35,671
Black	86,543	45,845	31	70	119,856	210,792	32,108
Hispanic	277,498	34,383	100	3,153	1,249,582	730,823	53,167
Other	16,110	8,863	31	215	88,162	52,773	
White	31,503	17,195	582	1,669	158,875	111,260	63,919
<b>Total</b>	<b>422,294</b>	<b>109,338</b>	<b>817</b>	<b>5,804</b>	<b>1,773,011</b>	<b>1,154,695</b>	<b>185,259</b>



## Cash Aid Programs Cases Aided by District August 2013

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,110	1,490	1,491	3,129	4,878	1,760	3,005	113	481	
003 Pasadena, San Fernando	2,431	148	804	1,479	9,240	3,771	5,060	409		
011 East Valley, Santa Clarita	10,378	865	4,441	5,072						
034 Lancaster Main District	12,209	1,037	2,927	8,245	7,065	3,894	2,650	521		
082 West Valley	8,610	720	3,505	4,385						
<b>Division I</b>	<b>39,738</b>	<b>4,260</b>	<b>13,168</b>	<b>22,310</b>	<b>21,183</b>	<b>9,425</b>	<b>10,715</b>	<b>1,043</b>	<b>481</b>	
012 Exposition Park	7,570	332	2,421	4,817						
014 Civic Center	1		1		6,297	1,864	4,304	129		
038 Metro North	10,012	683	5,347	3,982					110	
060 Rancho Park	5,234	337	1,369	3,528	7,671	3,357	4,006	308		
010 Wilshire					6,052	2,767	3,102	183	1	5,204
<b>Division II</b>	<b>22,817</b>	<b>1,352</b>	<b>9,138</b>	<b>12,327</b>	<b>20,020</b>	<b>7,988</b>	<b>11,412</b>	<b>620</b>	<b>111</b>	<b>5,204</b>
005 Belvedere	4,513	296	1,842	2,375	1		1			
006 Cudahy	6,312	402	2,587	3,323						
013 Metro Family	9,656	385	5,072	4,199						
015 Metro East Main Office	11,953	635	5,755	5,563	7,907	4,072	3,219	616		
017 Florence	7,938	384	3,842	3,712						
040 Norwalk	6,417	520	1,755	4,142						
070 Metro Special	2			2	13,955	6,456	6,940	559		
<b>Division III</b>	<b>46,791</b>	<b>2,622</b>	<b>20,853</b>	<b>23,316</b>	<b>21,863</b>	<b>10,528</b>	<b>10,160</b>	<b>1,175</b>		
008 Southwest Special	6		3	3	13,463	6,009	6,682	772		
026 Compton	9,974	584	3,459	5,931						
027 South Central	7,000	288	2,483	4,229	3,658	1,934	1,511	213		
031 South Family	10,457	536	3,579	6,342					24	
062 Paramount	5,056	308	1,533	3,215					1	
083 Southwest Family	13,569	728	4,020	8,821					10	
007 South Special					17,887	9,536	7,561	790		
<b>Division IV</b>	<b>46,062</b>	<b>2,444</b>	<b>15,077</b>	<b>28,541</b>	<b>35,008</b>	<b>17,479</b>	<b>15,754</b>	<b>1,775</b>	<b>35</b>	
004 El Monte	6,692	479	2,505	3,708						
020 San Gabriel Valley	4,335	435	1,581	2,319	7,051	3,412	3,216	423	82	
036 Pomona	8,506	614	2,769	5,123	3,615	1,827	1,648	140		
<b>Division V GAIN Regions</b>	<b>19,533</b>	<b>1,528</b>	<b>6,855</b>	<b>11,150</b>	<b>10,666</b>	<b>5,239</b>	<b>4,864</b>	<b>563</b>	<b>82</b>	
<b>Total</b>	<b>174,941</b>	<b>12,206</b>	<b>65,091</b>	<b>97,644</b>	<b>108,740</b>	<b>50,659</b>	<b>52,905</b>	<b>5,176</b>	<b>709</b>	<b>5,204</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District August 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	43,071	24,358	3,524	20,834	78,898
003 Pasadena, San Fernando	12,444	21,025	1,260	19,765	45,140
011 East Valley, Santa Clarita	31,607	27,220	5,976	21,244	69,205
034 Lancaster Main District	21,448	31,812	5,544	26,268	72,534
082 West Valley	61,702	27,972	4,948	23,024	98,284
Division I	170,272	132,387	21,252	111,135	364,061
010 Wilshire	25,210	22,389	22	22,367	58,856
012 Exposition Park	1,407	8,051	3,571	4,480	17,028
014 Civic Center	8,682	7,779		7,779	22,759
016 Medi Cal Outreach	5,704				5,704
038 Metro North	10,656	13,152	5,809	7,343	33,930
060 Rancho Park	22,533	24,525	2,855	21,670	59,963
080 Medi-Cal Long Term District	37,222	1		1	37,223
089 Medi-Cal Mail-In Application Center	13,946	4		4	13,950
092 Hawthorne Medi-Cal District	75,470				75,470
Division II	200,830	75,901	12,257	63,644	324,883
005 Belvedere	40,777	22,559	2,355	20,204	67,850
006 Cudahy	18,625	14,290	3,404	10,886	39,227
013 Metro Family	19,908	14,540	4,564	9,976	44,104
015 Metro East Main Office	8,542	24,442	6,078	18,364	52,844
017 Florence	14,760	14,128	3,720	10,408	36,826
040 Norwalk	25,937	15,198	3,333	11,865	47,552
070 Metro Special	31,153	38,037	4	38,033	83,147
Division III	159,702	143,194	23,458	119,736	371,550
007 South Special		25,109		25,109	42,996
008 Southwest Special	37,555	33,073	7	33,066	84,097
026 Compton	26,333	20,053	4,936	15,117	56,360
027 South Central	8,304	16,337	3,086	13,251	35,299
031 South Family	23,569	21,254	5,190	16,064	55,304
062 Paramount	16,081	10,684	2,510	8,174	31,822
083 Southwest Family	4,631	15,192	6,671	8,521	33,402
Division IV	116,473	141,702	22,400	119,302	339,280
004 El Monte	45,899	17,175	3,377	13,798	69,766
020 San Gabriel Valley	26,779	23,183	2,247	20,936	61,430
036 Pomona	34,495	25,075	4,534	20,541	71,691
Division V GAIN Regions	107,173	65,433	10,158	55,275	202,887
Eligibility Systems Division	831				831
DPSS Total****	755,283	558,617	89,525	469,092	1,788,753
Department of Health Services	718				718
Department of Children and Family Services	13,892				13,892
Grand Total****	769,893	558,617	89,525	469,092	1,803,363

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District August 2013

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,387	2,235	2,541	28	2,830	2,573	5,180	4,986	1,796	3,077	113	573	
003 Pasadena, San Fernando	5,626	214	312	5	1,522	998	2,575	9,317	3,813	5,096	408		
011 East Valley, Santa Clarita	25,549	1,373	1,759	61	9,051	3,849	9,456						
034 Lancaster Main District	32,034	1,533	2,405	55	5,799	5,773	16,469	7,115	3,925	2,669	521		
082 West Valley	21,035	1,154	1,448	68	7,101	3,442	7,822						
Division I	99,631	6,509	8,465	217	26,303	16,635	41,502	21,418	9,534	10,842	1,042	573	
012 Exposition Park	17,338	488	710	37	4,634	2,955	8,514						
014 Civic Center	3					3		6,307	1,872	4,306	129		
038 Metro North	22,161	1,028	1,315	73	10,218	2,877	6,650					117	
060 Rancho Park	11,626	514	671	21	2,476	2,351	5,593	7,704	3,376	4,020	308		
010 Wilshire								6,104	2,789	3,132	183	1	5,804
Division II	51,128	2,030	2,696	131	17,331	8,183	20,757	20,115	8,037	11,458	620	118	5,804
005 Belvedere	10,996	426	616	15	3,782	1,659	4,498	1		1			
006 Cudahy	15,314	573	884	22	5,273	2,326	6,236						
013 Metro Family	22,535	568	785	42	10,684	2,827	7,629						
015 Metro East Main Office	28,940	866	1,415	71	12,111	3,738	10,739	7,940	4,092	3,231	617		
017 Florence	19,677	529	886	32	8,356	2,238	7,636						
040 Norwalk	15,753	733	1,134	16	3,444	2,873	7,553						
070 Metro Special	6					2	4	13,978	6,470	6,949	559		
Division III	113,221	3,695	5,720	198	43,650	15,663	44,295	21,919	10,562	10,181	1,176		
008 Southwest Special	9				4	1	4	13,503	6,027	6,703	773		
026 Compton	24,606	850	1,284	51	7,328	3,865	11,228						
027 South Central	17,268	404	666	37	5,303	2,510	8,348	3,673	1,942	1,518	213		
031 South Family	24,795	775	1,143	41	7,297	4,299	11,240					26	
062 Paramount	12,173	465	684	19	3,070	2,120	5,815					1	
083 Southwest Family	31,364	1,022	1,555	54	7,927	5,758	15,048					11	
007 South Special								17,966	9,582	7,588	796		
Division IV	110,215	3,516	5,332	202	30,929	18,553	51,683	35,142	17,551	15,809	1,782	38	
004 El Monte	16,438	712	1,011	21	5,049	2,589	7,056						
020 San Gabriel Valley	10,645	591	949	16	3,233	1,667	4,189	7,100	3,432	3,244	424	88	
036 Pomona	21,016	938	1,359	41	5,441	3,637	9,600	3,644	1,849	1,655	140		
Division V GAIN Regions	48,099	2,241	3,319	78	13,723	7,893	20,845	10,744	5,281	4,899	564	88	
Total	422,294	17,991	25,532	826	131,936	66,927	179,082	109,338	50,965	53,189	5,184	817	5,804

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District August 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	83,860	48,990	9,023	39,967	153,796
003 Pasadena, San Fernando	26,476	29,835	2,803	27,032	71,254
011 East Valley, Santa Clarita	81,731	64,226	13,894	50,332	171,506
034 Lancaster Main District	63,770	72,287	13,469	58,818	175,206
082 West Valley	142,758	64,196	11,606	52,590	227,989
Division I	398,595	279,534	50,795	228,739	799,751
010 Wilshire	45,504	33,580	49	33,531	90,993
012 Exposition Park	11,018	21,087	7,617	13,470	49,443
014 Civic Center	8,794	7,867		7,867	22,971
016 Medi Cal Outreach	8,354				8,354
038 Metro North	35,719	32,259	11,904	20,355	90,256
060 Rancho Park	41,030	38,714	6,304	32,410	99,074
080 Medi-Cal Long Term District	38,645	1		1	38,646
089 Medi-Cal Mail-In Application Center	23,495	10		10	23,505
092 Hawthorne Medi-Cal District	151,032				151,032
Division II	363,591	133,518	25,874	107,644	574,274
005 Belvedere	102,072	54,407	5,604	48,803	167,476
006 Cudahy	50,982	37,475	7,846	29,629	103,771
013 Metro Family	63,638	36,339	9,648	26,691	122,512
015 Metro East Main Office	37,050	49,691	13,562	36,129	123,621
017 Florence	49,736	37,845	8,258	29,587	107,258
040 Norwalk	59,988	39,088	8,195	30,893	114,829
070 Metro Special	67,807	60,484	8	60,476	142,275
Division III	431,273	315,329	53,121	262,208	881,742
007 South Special		25,440		25,440	43,406
008 Southwest Special	78,844	50,501	15	50,486	142,857
026 Compton	71,822	53,351	11,664	41,687	149,779
027 South Central	28,879	35,574	6,874	28,700	85,394
031 South Family	62,308	51,039	11,394	39,645	138,168
062 Paramount	41,514	28,000	5,909	22,091	81,688
083 Southwest Family	24,323	40,069	14,786	25,283	95,767
Division IV	307,690	283,974	50,642	233,332	737,059
004 El Monte	110,733	44,129	7,984	36,145	171,300
020 San Gabriel Valley	57,382	42,441	5,323	37,118	117,656
036 Pomona	80,772	55,770	10,882	44,888	161,202
Division V GAIN Regions	248,887	142,340	24,189	118,151	450,158
Eligibility Systems Division	1,103				1,103
DPSS Total****	1,751,143	1,154,695	204,621	950,074	3,629,350
Department of Health Services	875				875
Department of Children and Family Services	20,993				20,993
Grand Total****	1,773,011	1,154,695	204,621	950,074	3,651,218

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office

### August 2013

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,281	160
074 IHSS Ops II El Monte	32,366	350
East Region	44,647	510
047 IHSS Ops III Metro IHSS	31,668	682
075 IHSS Ops III - Rancho Park	9,694	68
Metro West Region	41,362	750
001 IHSS Ops I Chatsworth	31,686	254
035 IHSS Ops I - Lancaster	7,095	105
073 IHSS Ops I - Burbank	24,669	172
North Region	63,450	531
077 IHSS Ops IV Hawthorne	35,800	268
South Region	35,800	268
Total	185,259	2,059

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary

### August 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	14,611	21,593	139	378	33,955	58,792	4,962	<b>134,430</b>
<b>Processed:</b>								
Approvals	7,460	10,539	86	128	20,383	32,475	2,580	<b>73,651</b>
Non-Approvals	7,217	11,307	33	239	12,179	25,461	3,439	<b>59,875</b>
<b>Total Processed</b> (from current and prior months)	<b>14,677</b>	<b>21,846</b>	<b>119</b>	<b>367</b>	<b>32,562</b>	<b>57,936</b>	<b>6,019</b>	<b>133,526</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	50.8%	48.2%	72.3%	34.9%	62.6%	56.1%	42.9%	<b>55.2%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	14,611	21,593	139	378	33,955	58,792	4,962	<b>134,430</b>
Last Month	14,897	21,967	132	362	30,731	58,386	4,920	<b>131,395</b>
Percent Change	-1.9%	-1.7%	5.3%	4.4%	10.5%	0.7%	0.9%	<b>2.3%</b>
<b>Total Processed</b>								
This Month	14,677	21,846	119	367	32,562	57,936	6,019	<b>133,526</b>
Last Month	13,957	21,241	204	343	33,437	56,788	5,698	<b>131,668</b>
Percent Change	5.2%	2.8%	-41.7%	7.0%	-2.6%	2.0%	5.6%	<b>1.4%</b>
<b>Approval Rate</b>								
This Month	50.8%	48.2%	72.3%	34.9%	62.6%	56.1%	42.9%	<b>55.2%</b>
Last Month	49.9%	46.3%	86.3%	44.9%	59.2%	56.9%	41.4%	<b>54.4%</b>
Percent Change	1.8%	4.1%	-16.2%	-22.3%	5.8%	-1.6%	3.5%	<b>1.4%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District

### August 2013

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	664	59	27	176	263	370	633	98.58	1.42
003 Pasadena	265	10	17	71	98	187	285	98.25	1.75
011 East Valley Main District	963	46	113	309	469	472	941	99.68	0.32
034 Lancaster Main District	1,102	63	67	378	511	548	1,059	98.30	1.70
082 West Valley District	870	51	60	237	349	574	923	98.92	1.08
Division I	3,864	229	284	1,171	1,690	2,151	3,841	98.83	1.17
012 Exposition Park	530	24	62	252	339	248	587	99.15	0.85
038 Metro North	597	43	107	190	341	294	635	98.74	1.26
060 Rancho Park	459	28	23	166	218	242	460	99.13	0.87
080 Medi-Cal Long Term District	4								
089 Medi-Cal Mail-In Application Center	1								
Division II	1,591	95	192	608	898	784	1,682	98.99	1.01
005 Belvedere	550	24	62	133	220	278	498	88.76	11.24
006 Cudahy	518	27	65	210	302	221	523	99.04	0.96
013 Metro Family	679	22	115	249	386	339	725	98.34	1.66
015 Metro East	735	41	88	260	389	351	740	98.51	1.49
017 Florence	428	22	63	160	246	221	467	95.72	4.28
040 Norwalk	681	30	54	235	319	302	621	92.59	7.41
070 Metro Special						1	1	100.00	0.00
Division III	3,591	166	447	1,247	1,862	1,713	3,575	95.80	4.20
008 Southwest Special	1					1	1	100.00	0.00
026 Compton	790	27	77	248	353	323	676	98.22	1.78
027 South Central	409	21	64	197	282	184	466	96.78	3.22
031 South Family	901	30	89	358	478	437	915	97.70	2.30
062 Paramount	482	32	39	223	296	226	522	98.66	1.34
083 Southwest Family	990	53	81	484	619	444	1,063	85.14	14.86
Division IV	3,573	163	350	1,510	2,028	1,615	3,643	94.15	5.85
004 El Monte	607	39	49	213	301	270	571	97.55	2.45
020 San Gabriel Valley	462	36	35	167	238	228	466	97.85	2.15
036 Pomona	923	39	72	330	443	456	899	98.22	1.78
Medi-Cal Operations Division	1,992	114	156	710	982	954	1,936	97.93	2.07
Total	14,611	767	1,429	5,246	7,460	7,217	14,677	96.83	3.17

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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## General Relief Application Processing by District

### August 2013

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	857	416	448	864	98.15	1.62	0.23	0.00
003 Pasadena	2,226	919	1,350	2,269	96.25	3.31	0.31	0.13
011 East Valley Main District			3	3	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,506	631	891	1,522	97.31	2.37	0.26	0.07
Division I	4,589	1,966	2,692	4,658	96.95	2.68	0.28	0.09
010 Wilshire	1,227	594	621	1,215	97.78	1.15	0.49	0.58
014 Civic Center	936	492	420	912	89.80	7.24	1.97	0.99
060 Rancho Park	1,538	761	955	1,716	93.41	4.90	1.17	0.52
Division II	3,701	1,847	1,996	3,843	93.94	4.27	1.14	0.65
006 Cudahy			1	1	100.00	0.00	0.00	0.00
015 Metro East	1,725	814	946	1,760	96.08	3.24	0.45	0.23
070 Metro Special	2,312	1,336	1,022	2,358	93.94	5.39	0.68	0.00
Division III	4,037	2,150	1,969	4,119	94.85	4.47	0.58	0.10
007 South Special	3,314	1,788	1,602	3,390	98.35	1.12	0.21	0.32
008 Southwest Special	2,279	1,208	958	2,166	92.57	6.19	0.69	0.55
026 Compton	1							
027 South Central	869	405	443	848	94.22	2.48	0.94	2.36
031 South Family			1	1	100.00	0.00	0.00	0.00
Division IV	6,463	3,401	3,004	6,405	95.85	3.01	0.47	0.67
020 San Gabriel Valley	1,716	754	988	1,742	98.11	1.32	0.46	0.11
036 Pomona	1,087	421	658	1,079	96.66	2.69	0.37	0.28
Medi-Cal Operations Division	2,803	1,175	1,646	2,821	97.55	1.84	0.43	0.18
Total	21,593	10,539	11,307	21,846	95.78	3.29	0.56	0.37

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District August 2013

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	86	58	18	76	98.68	1.32
003 Pasadena	1		1	1	100.00	0.00
034 Lancaster Main District	1		1	1	100.00	0.00
Division I	88	58	20	78	98.72	1.28
038 Metro North	21	16	3	19	100.00	0.00
Division II	21	16	3	19	100.00	0.00
040 Norwalk			1	1	100.00	0.00
Division III			1	1	100.00	0.00
031 South Family	3	3	1	4	75.00	25.00
083 Southwest Family	3	1		1	100.00	0.00
Division IV	6	4	1	5	80.00	20.00
020 San Gabriel Valley	24	8	8	16	100.00	0.00
Medi-Cal Operations Division	24	8	8	16	100.00	0.00
Total	139	86	33	119	98.32	1.68

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing August 2013

### Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	1,786	687	433	1,120	82.97	17.03	59.15	40.85
003 Pasadena	608	327	358	685	69.07	30.93	58.82	41.18
011 East Valley Main District	1,484	942	547	1,489	88.79	11.21	90.91	9.09
034 Lancaster Main District	945	610	396	1,006	85.23	14.77	55.17	44.83
082 West Valley District	1,732	956	583	1,539	81.00	19.00	58.54	41.46
Division I	6,555	3,522	2,317	5,839	82.70	17.30	63.87	36.13
010 Wilshire	1,584	648	509	1,157	84.77	15.23	70.59	29.41
012 Exposition Park	15	34	7	41	92.50	7.50	0	0
014 Civic Center	148	43	55	98	69.66	30.34	77.78	22.22
016 Medi Cal Outreach	4,961	3,548	1,196	4,744	85.81	14.19	60.15	39.85
038 Metro North	74	59	83	142	71.21	28.79	88.89	11.11
060 Rancho Park	973	546	408	954	90.36	9.64	66.67	33.33
080 Medi-Cal Long Term District	730	511	338	849	47.95	52.05	52.12	47.88
089 Medi-Cal Mail-In Application Center	5,400	3,680	2,585	6,265	65.33	34.67	42.94	57.06
092 Hawthorne Medi-Cal District	75	54	22	76	39.71	60.29	75.00	25.00
Division II	13,960	9,123	5,203	14,326	74.51	25.49	56.06	43.94
005 Belvedere	1,107	674	421	1,095	86.42	13.58	73.91	26.09
006 Cudahy	768	428	300	728	86.34	13.66	69.57	30.43
013 Metro Family	96	87	34	121	60.18	39.82	66.67	33.33
015 Metro East	315	188	117	305	95.30	4.70	42.86	57.14
017 Florence	421	467	162	629	57.19	42.81	66.67	33.33
040 Norwalk	1,106	532	403	935	89.40	10.60	51.52	48.48
070 Metro Special	1,373	679	486	1,165	91.38	8.62	50.85	49.15
Division III	5,186	3,055	1,923	4,978	84.26	15.74	60.00	40.00
007 South Special	1	0	0	0	0	0	0	0
008 Southwest Special	1,185	683	379	1,062	93.66	6.34	28.36	71.64
026 Compton	741	528	320	848	87.21	12.79	68.00	32.00
027 South Central	293	177	128	305	85.14	14.86	75.00	25.00
031 South Family	906	565	375	940	80.66	19.34	37.78	62.22
062 Paramount	618	459	205	664	70.70	29.30	41.18	58.82
083 Southwest Family	77	85	9	94	76.34	23.66	0	0
Division IV	3,821	2,497	1,416	3,913	84.09	15.91	40.74	59.26
004 El Monte	1,595	611	367	978	77.24	22.76	67.74	32.26
020 San Gabriel Valley	544	428	229	657	94.18	5.82	44.74	55.26
036 Pomona	1,482	530	453	983	89.85	10.15	60.00	40.00
Medi-Cal Operations Division	3,621	1,569	1,049	2,618	86.19	13.81	57.02	42.98
DPSS Total	33,144	19,766	11,909	31,675	79.72	20.28	55.93	44.07
Department of Health Services	694	491	267	758	38.31	61.69	32.92	67.08
Department of Children and Family Services	117	126	3	129	98.43	1.57	100.00	0.00
Grand Total	33,955	20,383	12,179	32,562	79.32	20.68	50.71	49.29

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the **32,562** applications processed during the month, **30,787** were regular and **1,775** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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## CalFresh Application Processing by District

### August 2013

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,958	297	1,234	1,531	183	1,078	1,261	2,792	94.58	96.37	96.06
003 Pasadena	3,232	71	1,535	1,606	86	1,593	1,679	3,285	83.44	92.26	91.84
011 East Valley Main District	2,485	403	1,296	1,699	187	614	801	2,500	97.63	96.18	96.52
034 Lancaster Main District	3,613	412	1,434	1,846	269	1,420	1,689	3,535	96.61	97.23	97.11
082 West Valley District	2,456	318	1,089	1,407	306	661	967	2,374	94.87	90.74	91.83
Division I	14,744	1,501	6,588	8,089	1,031	5,366	6,397	14,486	95.22	94.65	94.75
010 Wilshire	3,043	1	1,546	1,547		1,228	1,228	2,775	100.00	95.21	95.21
012 Exposition Park	479	226	51	277	171	28	199	476	90.43	89.87	90.34
014 Civic Center	1,085		476	476		591	591	1,067		92.31	92.31
038 Metro North	450	242	85	327	138	44	182	509	98.95	96.90	98.43
060 Rancho Park	2,965	178	1,414	1,592	117	1,227	1,344	2,936	97.29	94.81	95.06
080 Medi-Cal Long Term District	5		1	1		1	1	2		0.00	0.00
089 Medi-Cal Mail-In Application Center	2					1	1	1		100.00	100.00
Division II	8,029	647	3,573	4,220	426	3,120	3,546	7,766	95.34	94.53	94.64
005 Belvedere	1,860	158	929	1,087	99	640	739	1,826	92.22	92.22	92.22
006 Cudahy	1,201	219	581	800	101	347	448	1,248	97.19	91.81	93.19
013 Metro Family	555	252	149	401	104	49	153	554	94.66	92.93	94.04
015 Metro East	2,793	290	1,268	1,558	209	1,065	1,274	2,832	91.16	96.31	95.41
017 Florence	1,004	200	416	616	125	272	397	1,013	93.21	94.77	94.27
040 Norwalk	1,732	258	658	916	172	607	779	1,695	67.91	94.47	87.73
070 Metro Special	4,317		2,236	2,236	1	2,019	2,020	4,256	100.00	95.79	95.79
Division III	13,462	1,377	6,237	7,614	811	4,999	5,810	13,424	88.47	94.81	93.78
007 South Special	3,355		1,789	1,789		1,651	1,651	3,440		98.78	98.78
008 Southwest Special	3,979		2,263	2,263	2	1,855	1,857	4,120	100.00	94.49	94.49
026 Compton	1,574	322	656	978	137	473	610	1,588	97.39	93.53	94.65
027 South Central	1,614	140	744	884	85	656	741	1,625	93.78	97.29	96.80
031 South Family	2,276	342	819	1,161	237	561	798	1,959	94.82	95.22	95.10
062 Paramount	1,087	223	496	719	90	277	367	1,086	97.12	92.37	93.74
083 Southwest Family	1,003	408	245	653	276	89	365	1,018	76.75	65.87	73.18
Division IV	14,888	1,435	7,012	8,447	827	5,562	6,389	14,836	90.10	95.08	94.32
004 El Monte	1,644	221	720	941	106	537	643	1,584	88.38	91.49	90.85
020 San Gabriel Valley	2,677	173	1,249	1,422	91	1,174	1,265	2,687	95.83	96.41	96.35
036 Pomona	3,346	378	1,364	1,742	297	1,112	1,409	3,151	89.78	93.98	93.08
Medi-Cal Operations Division	7,667	772	3,333	4,105	494	2,823	3,317	7,422	90.68	94.43	93.79
018 DHS USC Medical Center	2					2	2	2		100.00	100.00
Department of Health Services	2					2	2	2		100.00	100.00
Total	58,792	5,732	26,743	32,475	3,589	21,872	25,461	57,936	91.79	94.75	94.28

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office August 2013

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	363	211	279	490
074 IHSS Ops II El Monte	795	403	380	783
East Region	1,158	614	659	1,273
047 IHSS Ops III Metro IHSS	805	439	493	932
075 La Cienega IHSS	573	153	247	400
Metro West Region	1,378	592	740	1,332
001 IHSS Ops I Chatsworth	707	427	348	775
035 IHSS Ops I - Lancaster	470	172	168	340
073 IHSS Ops I - Burbank	305	171	377	548
North Region	1,482	770	893	1,663
077 IHSS Ops IV Hawthorne	944	604	1,147	1,751
South Region	944	604	1,147	1,751
Total	4,962	2,580	3,439	6,019

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District August 2013

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	320	87	38	195	529	302	227	98	
003 Pasadena, San Fernando	143	17	28	98	1,166	626	540		
011 East Valley, Santa Clarita	617	80	119	418					
034 Lancaster Main District	862	117	85	660	851	599	252		
082 West Valley	547	86	77	384					
Division I	2,489	387	347	1,755	2,546	1,527	1,019	98	
010 Wilshire					894	515	379	1	193
012 Exposition Park	484	46	72	366					
014 Civic Center					791	309	482		
038 Metro North	559	70	121	368				24	
060 Rancho Park	366	39	35	292	966	555	411		
Division II	1,409	155	228	1,026	2,651	1,379	1,272	25	193
005 Belvedere	294	39	57	198					
006 Cudahy	406	55	69	282					
013 Metro Family	438	43	87	308					
015 Metro East Main Office	608	62	125	421	952	632	320		
017 Florence	435	53	135	247					
040 Norwalk	424	57	59	308					
070 Metro Special					1,961	1,144	817		
Division III	2,605	309	532	1,764	2,913	1,776	1,137		
007 South Special					2,662	1,687	975		
008 Southwest Special					2,177	1,187	990		
026 Compton	577	76	88	413					
027 South Central	446	30	104	312	540	326	214		
031 South Family	676	71	90	515				3	
062 Paramount	318	37	50	231					
083 Southwest Family	1,026	96	160	770				2	
Division IV	3,043	310	492	2,241	5,379	3,200	2,179	5	
004 El Monte	383	55	65	263					
020 San Gabriel Valley	264	39	37	188	867	512	355	16	
036 Pomona	618	65	80	473	490	317	173		
Division V GAIN Regions	1,265	159	182	924	1,357	829	528	16	
Total	10,811	1,320	1,781	7,710	14,846	8,711	6,135	144	193

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District August 2013

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	805	1,705	112	1,593	3,457
003 Pasadena, San Fernando	309	1,770	51	1,719	3,388
011 East Valley, Santa Clarita	687	2,086	265	1,821	3,390
034 Lancaster Main District	590	2,524	305	2,219	4,827
082 West Valley	1,230	2,342	218	2,124	4,119
Division I	3,621	10,427	951	9,476	19,181
010 Wilshire	505	2,433		2,433	4,026
012 Exposition Park	87	391	146	245	962
014 Civic Center	72	547		547	1,410
016 Medi Cal Outreach	863				863
038 Metro North	160	662	243	419	1,405
060 Rancho Park	338	2,025	152	1,873	3,695
080 Medi-Cal Long Term District	513				513
089 Medi-Cal Mail-In Application Center	95				95
092 Hawthorne Medi-Cal District	836				836
Division II	3,469	6,058	541	5,517	13,805
005 Belvedere	914	1,619	87	1,532	2,827
006 Cudahy	565	1,112	155	957	2,083
013 Metro Family	372	833	154	679	1,643
015 Metro East Main Office	293	1,424	203	1,221	3,277
017 Florence	323	798	146	652	1,556
040 Norwalk	649	1,094	142	952	2,167
070 Metro Special	682	2,952		2,952	5,595
Division III	3,798	9,832	887	8,945	19,148
007 South Special		1,980		1,980	4,642
008 Southwest Special	882	3,565		3,565	6,624
026 Compton	710	1,318	205	1,113	2,605
027 South Central	214	1,247	157	1,090	2,447
031 South Family	532	1,587	249	1,338	2,798
062 Paramount	439	766	114	652	1,523
083 Southwest Family	228	1,064	393	671	2,320
Division IV	3,005	11,527	1,118	10,409	22,959
004 El Monte	1,035	1,167	119	1,048	2,585
020 San Gabriel Valley	440	1,584	91	1,493	3,171
036 Pomona	848	2,124	255	1,869	4,080
Division V GAIN Regions	2,323	4,875	465	4,410	9,836
DPSS Total**	16,216	42,719	3,962	38,757	86,988
Department of Health Services	25				25
Department of Children and Family Services	118				118
Grand Total**	16,359	42,719	3,962	38,757	87,131

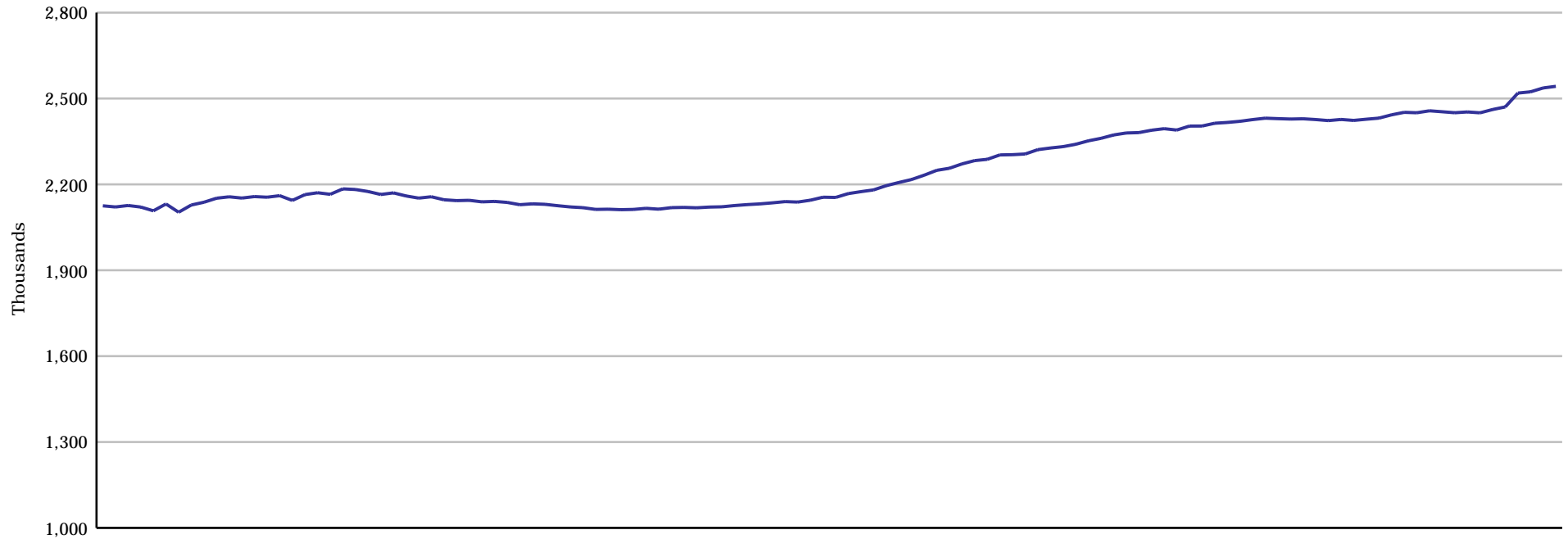
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2004 to August 2013

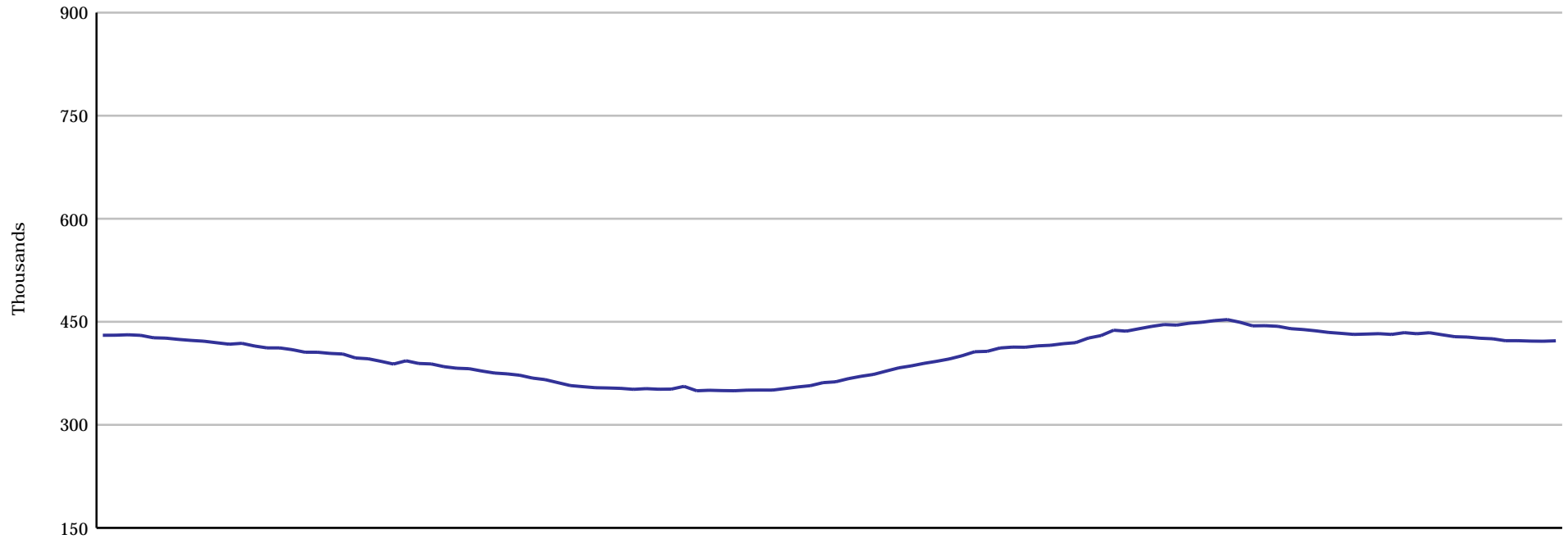


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083
February	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013
March	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628
April	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580
May	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023
June	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361
July	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910
August	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506
September	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	
October	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	
November	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	
December	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	



## Persons Aided - CalWORKs

January 2004 to August 2013

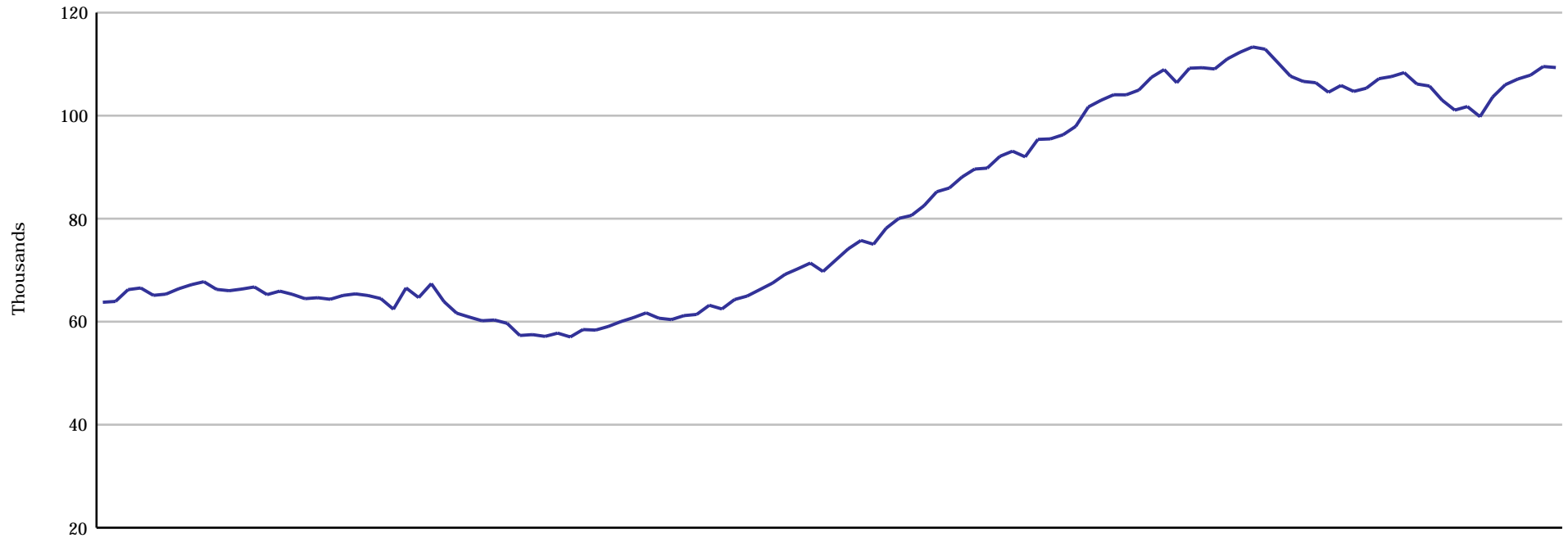


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728
February	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054
March	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255
April	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502
May	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504
June	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889
July	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707
August	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294
September	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	
October	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	
November	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	
December	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	



## Persons Aided - General Relief

January 2004 to August 2013



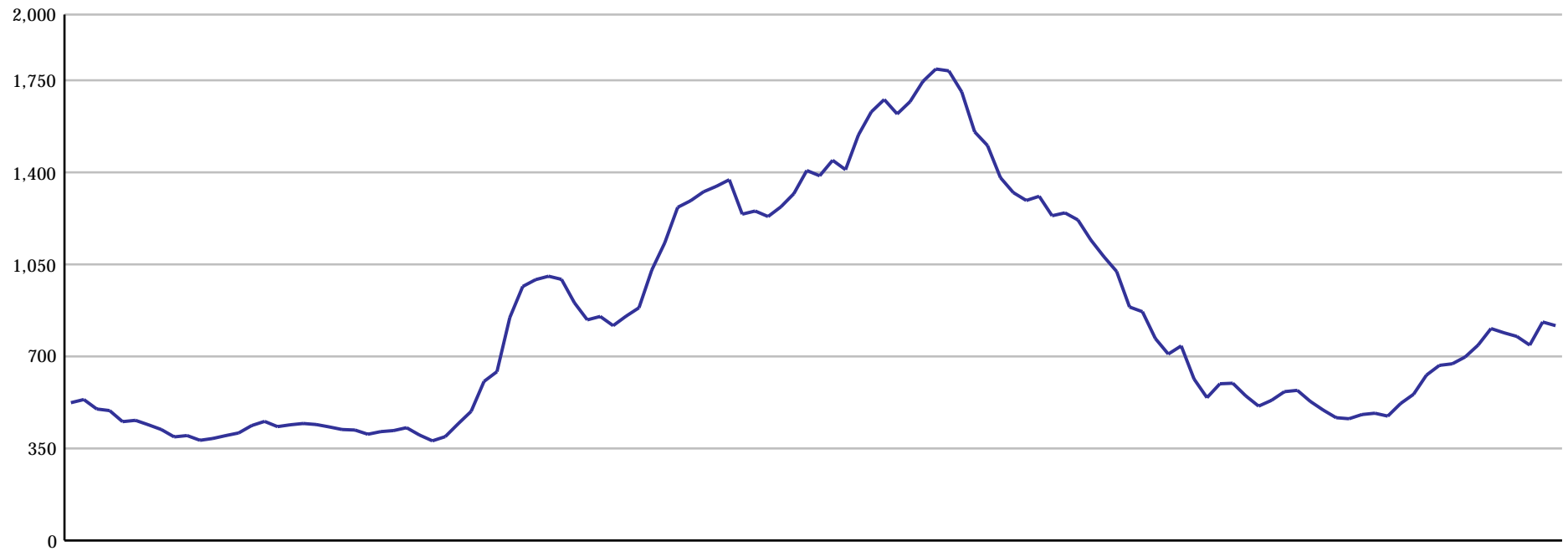
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771
February	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802
March	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623
April	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003
May	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118
June	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872
July	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536
August	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338
September	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	
October	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	
November	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	
December	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2004 to August 2013



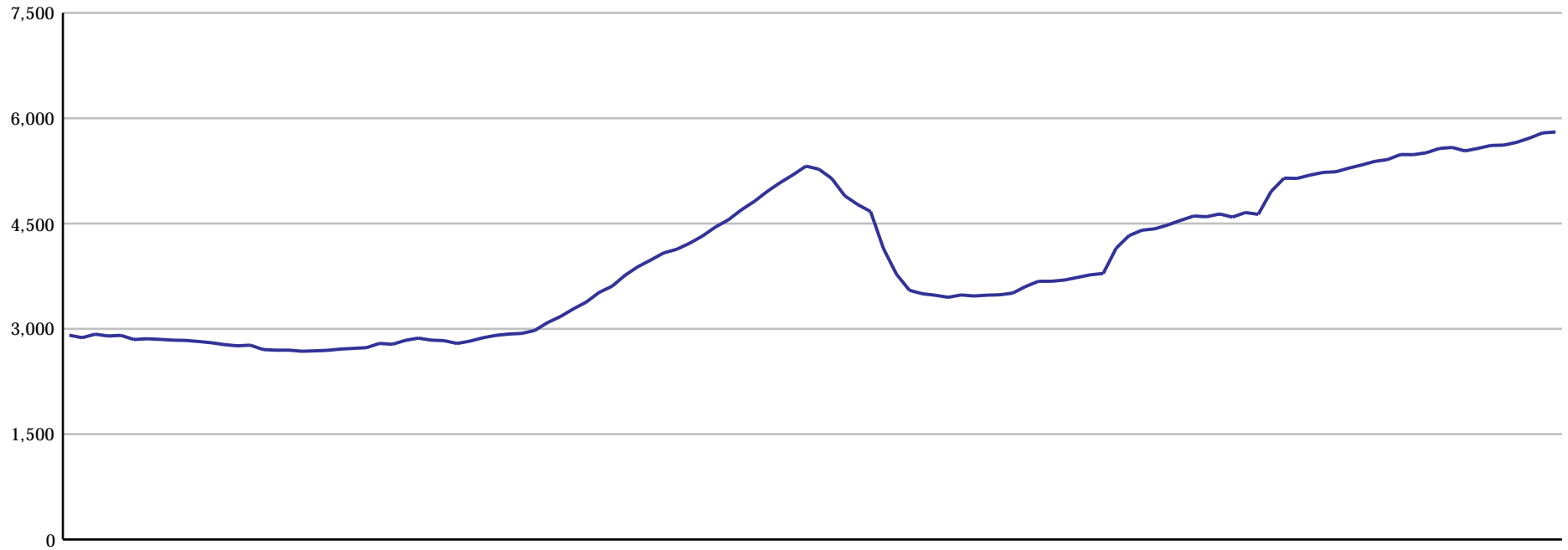
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	524	399	414	992	1,292	1,410	1,380	768	529	698
February	536	409	418	1,005	1,326	1,542	1,323	709	496	743
March	500	437	429	993	1,347	1,630	1,293	740	467	806
April	494	453	401	904	1,372	1,677	1,309	614	463	790
May	452	433	379	839	1,241	1,622	1,235	543	479	776
June	457	440	395	852	1,253	1,669	1,246	596	484	743
July	440	445	444	817	1,232	1,746	1,219	598	473	831
August	422	441	491	853	1,269	1,793	1,143	550	521	817
September	394	432	605	885	1,319	1,786	1,080	511	556	
October	399	422	642	1,029	1,407	1,706	1,023	533	629	
November	381	420	848	1,132	1,387	1,554	888	566	666	
December	388	404	966	1,267	1,446	1,502	870	571	672	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2004 to August 2013



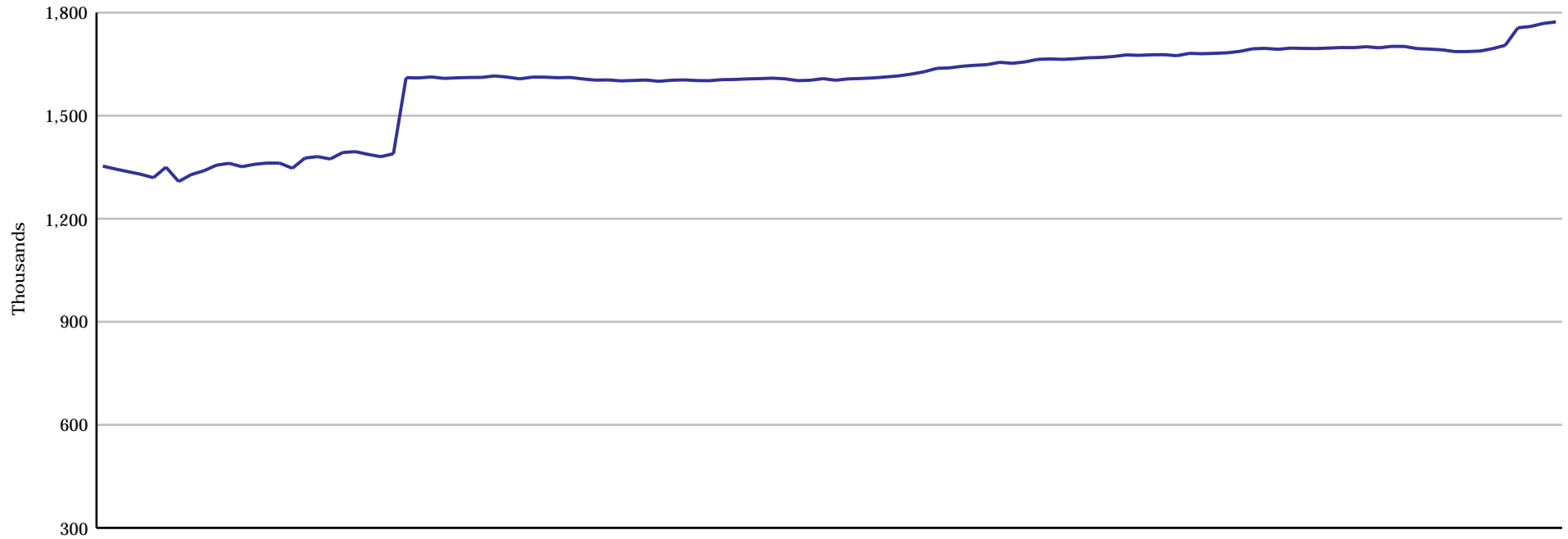
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534
February	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571
March	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612
April	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617
May	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657
June	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718
July	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791
August	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804
September	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	
October	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	
November	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	
December	2,802	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2004 to August 2013



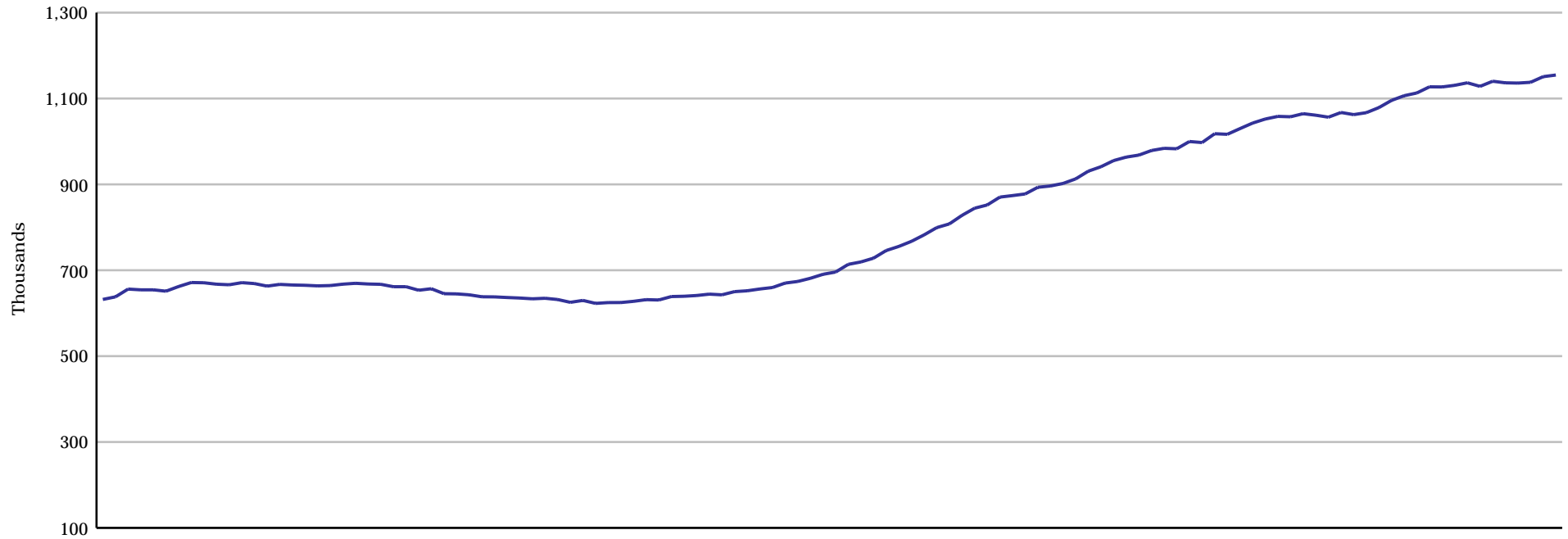
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728
February	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211
March	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285
April	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905
May	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996
June	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649
July	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550
August	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011
September	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	
October	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	
November	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	
December	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2004 to August 2013

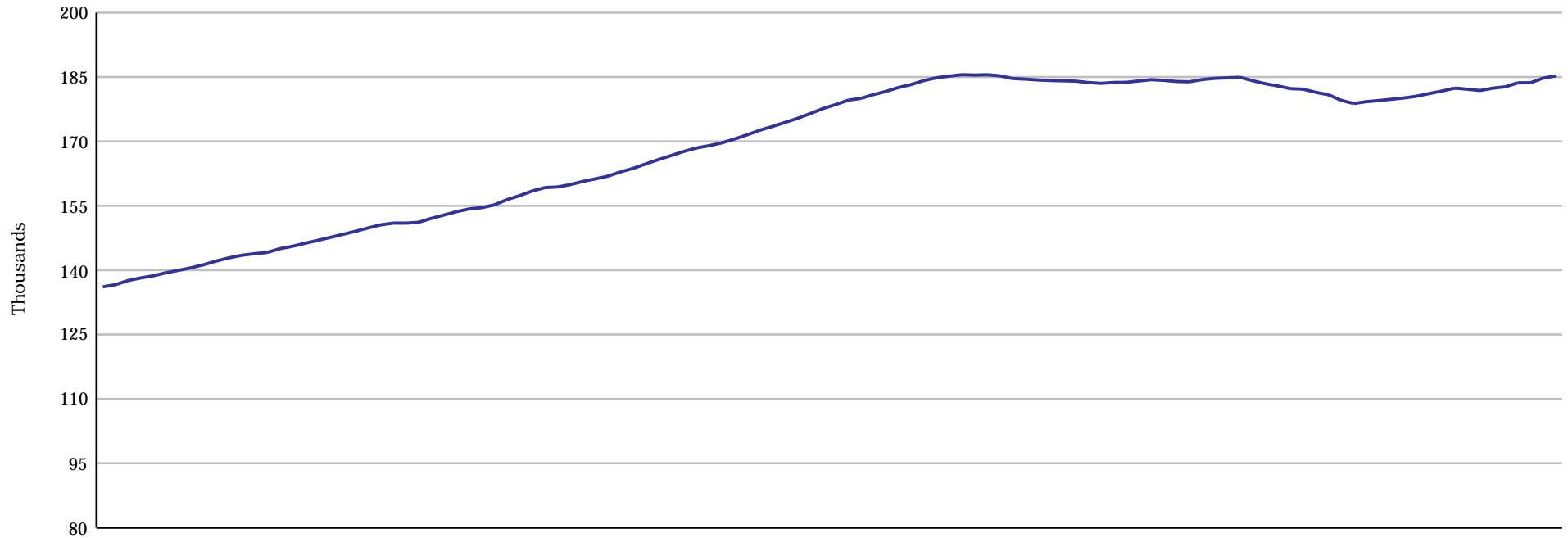


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598
February	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269
March	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185
April	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567
May	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966
June	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764
July	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909
August	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695
September	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	
October	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	
November	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	
December	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	



## Persons Aided - IHSS\*

January 2004 to August 2013

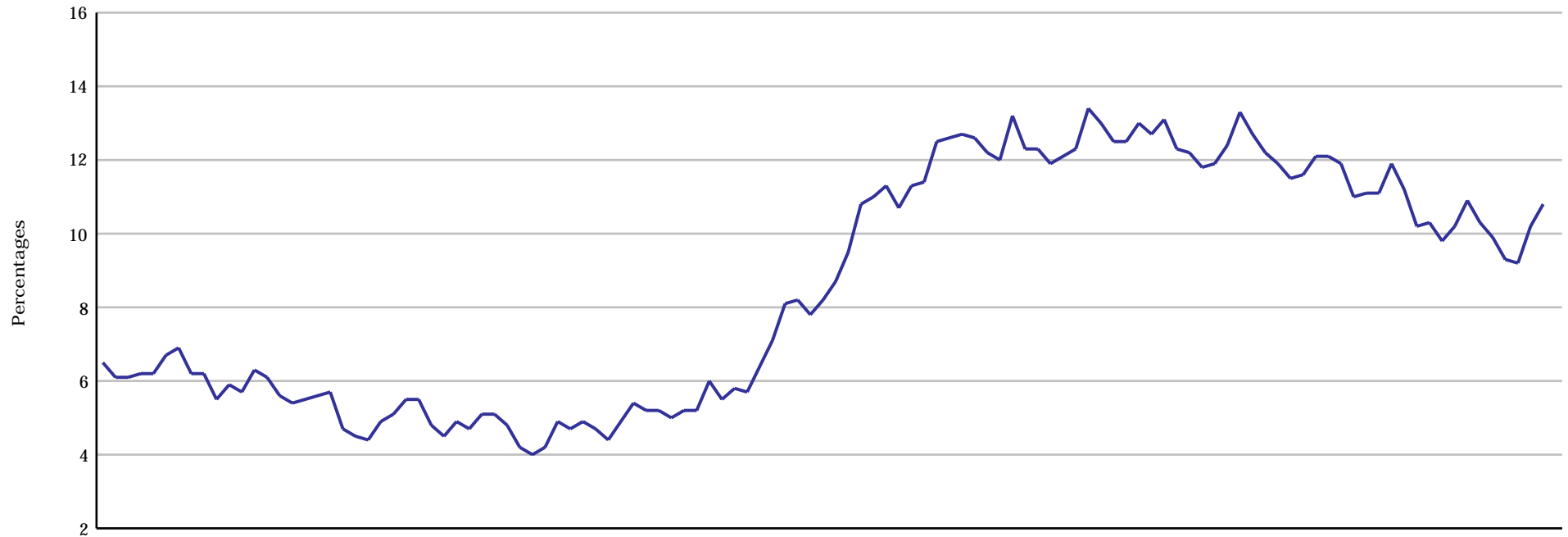


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165
February	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855
March	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400
April	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721
May	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653
June	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674
July	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752
August	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,259
September	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	
October	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	
November	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	
December	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	



## Unemployment Rate - Los Angeles County

January 2004 to August 2013



	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90
February	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30
March	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90
April	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30
May	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20
June	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20
July	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80
August	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20
September	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	
October	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	
November	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	
December	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	

NOTE: Data is not seasonally adjusted.

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# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.